

HOUSE CLEARANCE SERVICES

We typically support two communities who require 'house clearance' services. The compelling events that lead to a 'house clearance' can be manifold.

FOR LANDLORDS - PRIVATE OR PUBLIC - REASONS FOR REQUIRING US INCLUDE

- Some kind of pollution, odour or worse, forces occupants of neighbouring properties to complain.
- Routine property inspection by landlord or social services results in a need for action.
- Eviction which leads to a need to return the property to original condition before housing a new tenant.
- The death of a tenant.

FOR THE NHS/SOCIAL SERVICES REASONS USUALLY FALL INTO TWO CATEGORIES

- Vulnerable tenants' ability to look after themselves due to a deterioration in either mental or physical health affecting the conditions in which they're living.
- A 'return to home' visit after a stay in either a hospital or a form of sheltered accommodation highlights conditions in which it's not safe for the individual to return until the home is returned to original condition.

Whilst some of the root causes leading to occupants living in conditions requiring a 'house clearance' are serious physical (usually degenerative) conditions, many are linked to mental health. Whilst we may not understand what mental health issues a customer or tenant may be experiencing, we recognise the need to treat the situation and the people with sensitivity and respect, particularly if they want or need to be present while we carry out the work. We operate in a professional manner with complete discretion, and we are there to do a job, not judge anyone.



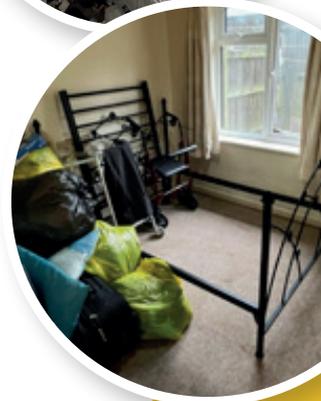
“ DF Williams completed the works requested quickly, efficiently, and professionally. Communication was very good, and any issues raised were addressed immediately to the satisfaction of my client who was very pleased with their work. I can highly recommend this company and won't hesitate to engage their services again if needed. **”**

James Lucey, Home Improvement Agency, Oxford City Council



COMMON CHALLENGES WE DEAL WITH

- The sheer weight and volume of possessions may cause a fire hazard, structural damage to floorboards and electrical and water services, creating trip and other hazards.
- Hazardous and toxic materials may be present, which, when originally stored, were legal, but now require special handling. (eg Asbestos).
- Black mould.
- Authorised and unauthorised weapons – manage the process of removal.
- Will and document recovery.
- Often items of value are hidden among what appears to be rubbish. These require careful sorting and handling so that they can be handed back to the owner.
- Animal hoarding – In cases where pets were present in large numbers, there may be additional health hazards present, including storage in freezers, which require special treatment.
- Bodily Fluids – Sadly in some circumstances a person has passed inside the property or been unable to manage all their bodily functions and in these cases we are professionally trained and equipped to remove any bodily fluids or human waste. We then eliminate any unpleasant odours remaining, leaving the property in a hygienic and respectable condition.
- Kitchens and bathrooms, as the areas in which food is prepared and stored, and people relieve and wash themselves, are typically left uncleaned for many months. It's critical, for obvious reasons, that these rooms are focused upon and returned to original condition.



WHY D F WILLIAMS?

Whilst we have for many years supported local councils and private landlords in clearing houses, the key difference is our domain expertise in restoring the property to as close to original condition as possible.

There are certain licenses and approvals required to remove different types of rubbish and waste which we have, but this typically merely exposes the more serious hygiene issues that need addressing to make the property both habitable and safe for future occupancy.

Over 45 years of commercial cleaning experience including, manufacturing facilities, pharmaceutical laboratories, hospitals, commercial kitchens and every different type of office environment, means we can deal with most types of stain or bacterial damage.

WE CARRY THE FOLLOWING

- **A waste carrier license**
- **ISO 9001 Quality Standard**
- **ISO 14001 Environmental Standard**

WE DELIVER THE SERVICE USING

- A 4 ton tipper trailer – contents of which are sorted at the recycling centre
- A fleet of smaller vans – some of which are electric for operating in town/city centres with restrictions
- Environmentally friendly commercial cleaning products
- Electrical and mechanical commercial cleaning equipment
- BICS (British Institute of Cleaning Science) trained staff
- Full PPE



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Get a FREE quote today. Call 01865 245801